

# **Back to Basics Electrical Services**

*Pty Limited*

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## **Quality Policy**

**Back to Basics Electrical Services Pty Limited**, Australian Business Number 47 060 674 268, is totally committed to Quality and always puts the customer first in all that we do. We have a quality system that is continuously monitored and updated to ensure that all services and products offer the highest standards of quality and reliability.

The scope of the company's business encompasses the design, support, installation and maintenance of commercial and industrial electrical systems and associated control equipment.

The company recognises the importance to its future of adopting a strategy, which bases the development of its business on the pursuit of quality throughout the organisation.

This commitment to quality is based on the principle that the effective and consistent implementation of operational systems, which reflect both customer and business requirements, will result in the continuous satisfaction of customer needs.

It is the policy of the Company to achieve this commitment through the continual improvement of the Company's activities by the planning, setting and implementation of specified and measurable quality objectives by the Management Team. This further includes the regular review of the effectiveness of the Management System via the Management Review process.

This commitment is based on the implementation of a management system that reflects the business requirements of the Company. This management system is defined in a documented management manual, which provides clear standards and guidelines in all the appropriate areas of the Company's activities.

It is the intent of the Company that its management system will, at a minimum, satisfy the requirements of its customers, the AS/NZS ISO 9000:2016 Quality Management Systems standard and all legal and regulatory requirements.

Trevor Peterson  
General Manager